

Kantonsspital Winterthur Brauerstrasse 15, Postfach CH-8401 Winterthur www.ksw.ch

Klinik für Radio-Onkologie Chefarzt und Klinikleiter: Prof. Dr. med. Daniel Zwahlen

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2nd RTT-Symposium designed for radiation therapists

We are pleased to invite you to next year's second RTT Symposium at Kantonsspital Winterthur. With this symposium, we hope to focus more on the RTT role in each of our departments. It will give us an opportunity to come together as radiation therapists to learn from each other and fellow colleagues in the Radiation Oncology Team.

In the last four years, healthcare has had to face many hurdles, including the direct and indirect impacts of the pandemic. In addition, we have been integrating more and more new technology which has impacted how we care for patients. During our symposium we aim for an open discussion on how can we improve the patient experience in our RTT departments, after such a challenging time.

For this reason, we landed on the following theme:

Shaping the patient RT experience: Rehumanizing patient care in a post pandemic world

Promoting the conversation on this theme will be continuously important moving forward in our health care departments.

By the end of the Symposium, all attendees will be able to:

- Understand what is most important to maintain high quality patient care
- Be able to help maintain and improve patient care with the further integration of Al
- Differentiate between patient care and customer service and how to improve both in practice
- Handle challenging patient interactions
- Understand more ways to improve patient education
- Be better prepared to know the signs of burnout and how to best intervene
- Be able to utilize SGRT to improve patient care
- Find ways to measure patient satisfaction in the work place

In addition to the presentations and discussions in the morning, a practical session will be available for in person attendees in the afternoon. We hope that we have sparked your interest, and we look forward to seeing you next February in Kantonsspital Winterthur.